

To run the NORTON REMOVAL TOOL from the CD with Windows VISTA:

Put the CD in your drive.

Click on Start, All Programs, Accessories & Run

Hit the Browse button

Click on the Computer Link, located on the left-hand side of the window

Double-Click on your DVD/CD Drive (Usually D):

Double-Click on the Norton Removal Tool Icon

Hit OK

Hit Continue if prompted by Windows

Follow the prompts, hitting Next & accept the license agreement. Keep hitting Next

(You will need to type in the letters and numbers from the Security Check window – type exactly in the order as you see it.)

Keep hitting next until complete – then hit Finish.

The program may try to connect to the internet to bring up reinstall instructions – you don't have to connect to do this if you don't need to.

Restart your computer