

Subject: Glenwood's Hastings Fiber Network and Customers Sold

On December 29, 2017, ALLO Communications (ALLO) purchased the Glenwood Fiber Network and Customers in Hastings, NE. The transaction requires regulatory approvals that will occur over the next several weeks, but we wanted to communicate the transaction and how it will impact your telecommunication services.

Glenwood Telecommunications has enjoyed serving the broadband and telecommunications needs of our Hastings customers; and we look forward to continuing to support the Hastings customers during the transition phase.

What should you expect?

For approximately 6 months, Glenwood will continue providing you service and will remain your point of contact for service related questions and billing. Your billing will remain the same and you will continue to pay in the same manner as you currently do. Once ALLO's network to Hastings is complete, ALLO will begin to move customers to their service. ALLO will provide you with new contact and billing information at that time. Glenwood will strive to make this conversion as seamless as possible.

The sale of our fiber network and those customers utilizing the network does not include our IT Consulting customers or the Wireless internet customers outside Hastings city limits. We will continue to provide Business Phone Systems and IT Services in the Hastings community. Glenwood will continue to serve our other communities as before and expects to extend services to other areas in the near future.

Please contact us with any questions you may have.
402-756-3131